


10.9 HealthSource Release Notes

Last updated by  **Jim Bartolotta** • a minute ago

Release Information

Release – Thursday October 31st at 6:30am EDT until 7:30am EDT

Release Summary

This release includes key updates to Digital Fulfillment workflows, directing more traffic to Digital Authorization review and enhancing the UI on the search results page by removing unnecessary rows. We've extended the upload timer for request letters to reduce duplicate uploads and improved API calls between HealthSource and ChartFinder for clearer EmbeddedDigital Inventory handling. Additionally, the Cognigy API now provides explicit confirmation when only a correspondence letter is delivered.

User Experience & Technical Enhancements

User Type (End-User, Admin, Tech, etc)	Area	Problem/Error Solution/New Behavior	Jira Ref #
Tech	Digital Fulfillment	Capture Non-Mandatory Patient Identifiers in Digital API on Submission	UNITY-72997
Tech	Digital Fulfillment	Remove rules rejecting patient from Digital Auth Review when lookup fails	UNITY-72851
Tech	Digital Fulfillment	HCA PayD Automation – Merge Dates Of Service	UNITY-72893
Tech	Digital Fulfillment	Send Yes / No flag for Sensitive Information Flag to Digital API	UNITY-72980
End User	Search Results Page	Search results rows– Remove the extra blank row and show the vertical scroll indicator, and Total count not correct	UNITY-62441
End User	Upload Request Letter	Increase the display time of success green checkmark / unsuccessful red x in Upload Request Letters	UNITY-72716
Tech	ChartFinder Integration	Implement Retrieval Method and Fulfillment Type for "EmbeddedDigital" in HealthSource's /ChartCDR Payload	UNITY-72908
Tech	Cognigy API Update	Fixed an issue where we were not sending the status "CORRESPONDENCE SENT" back to cognigy if requests are delivered with correspondence letter only, not medical records	UNITY-72949